



## THIRD QUARTERLY PROGRESS REPORT 2012



### MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



July-September 2012

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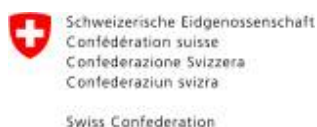
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## Acknowledgement to Our Partners

### National Partners

	Municipality of Ivano-Frankivsk		Municipality of Zhytomyr		Municipality of Rivne		Municipality of Kalynivka
	Municipality of Novograd-Volynskiy		Municipality of Galych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kagarlyk		Municipality of Dzhankoy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mogyliv-Podilskiy		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
	Academy of Municipal Management		Municipality of Tulchyn		Municipality of Yevpatoria		Municipality of Bakhchysaray
	Settlement of Nyzhnegorskiy		Settlement of Zuya		Settlement of Pervomayske		Committee of Vekhovna Rada on State Construction Local Self-Government
	Settlement of Krasnogvardiyske		Settlement of Novozerne		Ministry of Regional Development, Construction and Housing and Municipal Economy		
	Municipality of Vinnytsya						

### International Partners



The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Galych, Novograd-Volynskiy, Mykolayiv, Kirovske, Hola Prystan', Kagarlyk, Voznesensk, Ukrayinka, Mohyliv-Podilskiy, Vinnytsya, Lviv, Rubizhne, Dolyna, Tulchyn, Kalynivka, Saky, Dzhankoy, Shchelkino, Bakhchysaray, Yevpatoria* and settlements *Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiy, Zuya* and *Novozerne*; *Ministry of Regional Development, Construction and Housing and Municipal Economy, Parliamentary Committee on State Construction and Local Self-Government, Academy of Municipal Management, Institute of Chemical Technologies (Rubizhne) and National University of Water Economy and Nature Resource Management, Tavrian Ecologic and humanitarian Institute (Simferopol)* as well as the international partners, namely *Swiss Agency for Development and Cooperation*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

**UNDP/MGSDP Key Statistical Information on Programme Activities in the third quarter of 2012**

#	Activities	Up to 2012	Q1 2012	Q2 2012	Q3 2012	Cum since
1	<b>Area coverage</b>					
a	Oblasts	12	-	-	-	12
b	Municipality	29	-	-	-	29
2	<b>Institutional development</b>					
a	Community-based organisations	636	7	9	8	660
b	Networks of schools and CBOs	13	-	-	-	13
c	Network of businesses	2	-	-	-	2
d	Network of NGOs	8	-	-	-	8
e	Municipal Sustainable Development Council (MSDC)	4	-	-	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	-	-	1
g	National Forum of Partner Universities (NFPU)	1	-	-	-	1
3	<b>Membership</b>					
a	Number of citizens – total	65451	746	1058	1089	68856
i)	Women	37343	393	707	763	39471
ii)	Men	28108	353	354	259	29284
b	Schools	265	-	-	-	265
c	NGOs	92	-	-	-	92
d	Businesses	31	-	-	-	31
4	<b>Human Resource Development</b>					
a	Number of HRD activities carried out	487	4	3	6	500
b	Beneficiary/participating - total	13275	451	315	221	14262
5	<b>Improving Living Quality of People</b>					
a	Local community projects approved	294	-	12	5	306
b	Total cost of the projects (UAH '000)*	33550,552	-	1157,744	731,833	35440,229
i)	Community share	4564,362	-	216,763	74,798	4855,923
ii)	Municipality share	16588,49	-	672,291	409,192	17669,973
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	11177,502	-	268,690	247,843	11694,035
iv)	Share from others	1220,298	-	-	-	1220,298
c	<b>Status of project implementation</b>					
	Amount released	33202,7		152 359,00		33 355,06
ii)	Completed projects	237	9	10	10	266
d	Direct beneficiaries of the projects	212457	-	1938		214395
i)	Women	73559	-	794		74353
ii)	Men	57705	-	662		58367
iii)	Children	81193		482		81675
6	<b>Resource Mobilisation and Utilisation</b>	<b>Budget for 2012</b>	<b>Utilised in Q1</b>	<b>Utilised in Q2</b>	<b>Utilised in Q3</b>	<b>Delivery,%</b>
a	Rivne municipality	28437,2	1608,7	3683,8	6964,6	43,1
b	Novograd-Volynsky municipality	841,7				0,0
c	Kirovske municipality	934,9				0,0
d	Hola Prystan municipality	3149,3				0,0
e	Ukrainka municipality	2350,8				0,0
f	Mohyliv-Podilsky municipality	1471,3				0,0
g	Novovolynsk municipality	1718,1	179,4			10,4
h	Mykolayiv municipality	525,7	459,8			87,5
i	Dolyna municipality	1858,3	506,8	1288,5		96,6
j	Saky municipality	8238,3	1121,5		875,2	24,2
k	Ivano-Frankivsk municipality	6887,0				0,0
l	Dzhankoy municipality	14243,1		1226,8	1905,4	22,0
m	Kagarlyk municipality	503,3				0,0
n	Tulchyn municipality	22227,9			2284,0	10,3
o	Voznesensk municipality	6440,5			4788,1	74,3
p	Rubizhne municipality	6559,0		5725,7		87,3
q	Halych municipality	1079,7				0,0
r	Yevpatoria municipality	631,0		146,7		23,2
s	Kalynivka municipality	348,1	321,9			
t	Bakhchisaray municipality	622,5	601,9			96,7
U	UNDP	150000,0	68153,7	5328,7	16295,1	59,9
v	SDC	289810,0	16819,4	100962,6	83385,3	69,4
w	Norwegian Embassy	2939,1				0,0
x	<b>Total</b>	<b>551816,6</b>	<b>89773,1</b>	<b>118362,7</b>	<b>116497,6</b>	<b>58,8</b>

\* 1 US Dollar = 8.00 UAH (September 2012)

**ABBREVIATIONS AND DEFINITIONS**

<b>AI</b>	Academic Institutions
<b>ACMH</b>	Association of Co-Owners of Multi-Apartment House - is a non-profit union, which is created by owners of residential living premises and non-residential premises situated in multi-apartment house for facilitating operation of shared property and management, servicing and operating indivisible and mutual property
<b>BSP</b>	Bodies of Self-Organisation of Population - representative bodies established by the residents of the village, city, municipality or their part for solving the problems envisaged by the LAW on "Bodies of Self-Organisation of Population"
<b>PO</b>	Public organisation
<b>CBO</b>	Community-Based Organisation
<b>CIDA</b>	Canadian International Development Agency
<b>CSA</b>	Cost Sharing Agreement
<b>ICT</b>	Information and Communication Technologies
<b>UMDG</b>	Ukrainian Millennium Development Goals
<b>MGSDP</b>	Municipal Governance and Sustainable Development Programme
<b>MinRegion</b>	The Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine
<b>MSU</b>	Municipal Support Unit
<b>NGO</b>	Non-Governmental Organisation
<b>NDO</b>	Neighbourhood Development Organisation
<b>SD</b>	Sustainable Development
<b>SDC</b>	Swiss Agency on Development and Cooperation
<b>SME</b>	Small and Medium Enterprises
<b>SDC</b>	Swiss Agency for Development and Cooperation
<b>UAH</b>	Ukrainian Hryvna
<b>UNDP</b>	United Nations Development Programme

## **A Glimpse of the Major Achievements of MGSDP During July-September 2012**

### ***The main tasks during the quarter included:***

- Elaborate two educational programmes on housing management agenda;
- Provide on the job training to local partners through social media (blog, Facebook page etc), regular consultations and advisory support;
- Support 1 community project of municipal nature to promote sustainable development of the city (through reform of transport system of Dolyna)
- Provide seed grants for the implementation of 15 community projects, monitor the implementation of community projects;
- Produce a social video clip to promote creation of ACMHs, organise a presentation event;
- Produce regular MGSDP reports, update of MGSDP web-page and facebook page "Open space for local self-governance", real time reporting at AKVO;

### ***The main achievements during the quarter were:***

#### ***1. Legal and Policy Reforms:***

- Municipal Management System «smart city» was discussed at international conference in Vinnytsya organized by UNDP/MGSDP and Vinnytsya City Council. IT specialists from regional centers of Ukraine, as well as experts from Georgia, Estonia, Slovakia and Poland have shared experience and proposed possible solutions for the municipalities to introduce the concept "Smart city: electronic technologies for promoting local democracy and urban sustainable development".
- Over 150 representatives of local and rayon authorities from different regions of Ukraine learned about UNDP approach to local development and municipal governance practices due to the experience shared at the Congress of the Ukrainian Association of District and Oblast Councils held in Chornomorske (Odessa Region) by Oksana Remiga, UNDP Senior Programme Manager and Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert.
- Vision of MGSDP partner municipalities regarding local self-governance reform was shared by Iryna Skaliy, UNDP/MGSDP Project Manager during the roundtable "Ways of the Local Self-Governance Reform in Ukraine".
- UNDP/MGSDP-supported innovative project on Solid Waste Management was presented at Social Good Summit hosted by Kyiv National University. A crowdsourcing project for engaging communities to improving Solid Waste Management in Ivano-Frankivsk municipality was presented by Bogdan Bilyk, Municipal Project Coordinator of UNDP/MGSDP, Head of Department for Economic and Integration Development of Ivano-Frankivsk City Council.
- The MinRegion approved model educational programmes for ACMHs, developed under UNDP/MGSDP support. Two model educational programs aiming at qualifying "Manager of multi-apartment building" and training for heads and / or boards members of Associations were approved by Housing Section of Scientific and Technical Council of the MinRegion.

#### ***2. Institutional Capacity Development:***

- 8 community-based organisations (CBOs) were established in partner municipalities. 763 women and 259 men residing in 8 buildings became the members of the organisations;
- Since the beginning of the year, 24 ACMHs were created in MGSDP partner municipalities with support provided to local communities by Municipal Support Units.

#### ***3. Improving Living Quality – Community Infrastructure Projects:***

- 5 project proposals of local communities were approved for joint financing. The projects were submitted by Gola Prystan, Novovolynsk, Tulchyn, Dolyna and Rubizhne.
- The total value of these 5 projects is UAH 731,83 thousand including UAH 74.8 thousand (10.22%) contributed by CBOs, UAH 409.19 thousand (55.91%) contributed by the city councils, UAH 247,8

thousand (33.87%) contributed by MGSDP (SDC Funding).

- Owing to UNDP/MGSDP and financial support of the Swiss Confederation, the first bicycle path and parking places were created in Dolyna municipality (Ivano-Frankivsk Region) to promote sustainable local transportation system.
- The contest for communities held in context of the second phase of the joint UNDP and Coca-Cola company Project "Every Drop Matters". 9 project proposals have been submitted by MGSDP partner municipalities and 6 by partner villages of EU/UNDP Project "Community-Based Approach to Local Development-II".
- Internet-based crowdsourcing project "ECOMISTO" supported in Ivano-Frankivsk. The Consultant was contracted by UNDP/MGSDP to elaborate the structure of the web-resource of the Project.
- In total, 266 local sustainable development projects were fully completed by the partner Community-Based Organisations/Networks in the municipalities since Programme inception, 38 projects are at the final stage of completion (average completion status 75-90%). Ten projects are completed by less than 50%.

#### **4. Human Resource Development:**

- 6 HRD activities were held during the quarter, out of which 3 were conducted by the MSUs of partner municipalities and 3 were conducted by the Project Management Unit/Kyiv. They covered 221 participants, in particular 59.7% of women, and 40.3% of men;
- The training was organised in Novovolynsk for ACMH members on procedures for the establishing Associations of Co-Owners of Multi-Apartment House, the legislation, regulating establishing and operation of the ACMHs;
- A blog in the form of e-office was created in Voznesensk municipality owing UNDP/MGSDP coaching;

#### **5. Communication Results**

- During the quarter, 70 media records about the Programme activities were released, out of which 32 national, and 38 local.
- UNDP/MGSDP, in partnership with the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, announced a competition for the best publication dedicated to highlighting success stories of Associations of Co-Owners of Multi-Apartment Houses (ACMH) and successful practices of ACMH support at the local level. 32 materials for the contest were received so far.
- Rivne partner municipality of UNDP/MGSDP shot a video on internalization of community based approach promoted by the project focusing on Municipal Sustainable Development Programme Rivne for 2009-2012 which was adopted in Rivne based on community-based approach, the principle of co-financing community projects and sustainable development.
- Two interactive Fusion maps on results of MGSDP and EDM were created and widely promoted
- The contest of the pictures describing results of UNDP/MGSDP was organised among partner municipalities.

#### **6. Resource Mobilisation and Utilisation**

- In total, the amount of USD 551 thousand was mobilised by end of second quarter for the Programme activities, including USD 150.00 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 290 thousand from SDC and USD 109 thousand USD as national cost-sharing.

#### **In 2012 the Programme will focus on the following activities:**

- Finalise approval of 2 educational programmes for house managers with the Ministry of Education, Science, Youth and Sports in Ukraine.
- Finalize 2 policy papers on LSG and support their wide discussion by relevant central government authorities;
- Finalize the municipal projects on innovative LSG practices and document the lessons learned for

wider replication;

- Support the social innovation (crowd sourcing) project for 1 municipality
- Support the Ministry to discuss Municipal and Housing Reform of Ukraine at annual public hearings "Kommuntekh-2012"
- Conduct NFPM Meeting and final project conclusive event
- Based on the results of NFPM Meeting disseminate recommendations to MGSDP partners
- Support e-governance project on introducing online services for citizens in Lviv

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## Chapter ONE

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# CONTEXT

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## 1.1 PROGRAMME GENESIS

### Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004 as a preparatory phase, to develop a participatory and transparent mechanism to localize the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP.

MGSDP is a part of Local Development Programme of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme and Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

### Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction and Local Self-Governance; Ministry of Regional Development and Construction and Housing and Municipal Economy of Ukraine. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

### Development of local communities' competence to solve local problems

- Supporting formation of participatory community-based organisations in urban Ukraine (Associations of Co-Owners of Multi-Apartment Houses, Service Cooperatives, Civil-Society Organisations (SCOs) of schools and kindergartens and their networks).
- Developing the capacities of local communities to transparently define and implement local SD initiatives in partnership with local authorities.
- Supporting social, economic and environmental initiatives on sustainable development through seed grants based on cost-sharing principle.

### Strengthen capacity of municipal governments for better service delivery

- Institutional capacity development (establishing Municipal Units for Supporting Community Initiatives and training them to successfully fulfill their tasks).
- Advisory services, trainings, logistics support for strategic planning, introduction of quality management system for municipal services according to the international ISO standard,

conduction of public hearings and integration of community plans into the local development plans.

- Support municipalities to introduce e-governance, innovative practices of solid waste management, energy efficiency, housing reform etc
- Information-communication technologies — support to creation of modern official web-pages for effective communication of local authority and communities.
- Support for inter-municipal cooperation between partner municipalities
- Exposure visits for municipal officials for learning successful experience in the implementation of the community-based local development approach, East-West exchange visits to learn experience and practice of local self-governance.
- Raising public awareness on MDGs, sustainable development, energy efficiency and human development

### **Activities in policy and legislation**

- Accumulation and promotion of experiences in decentralization and local self-governance all over Ukraine (through research, seminars, conferences, round table discussions etc).
- Cooperation with the Committee of the Parliament of Ukraine on State Development and Local Self-Governance, the Ministry of Regional Development, Construction Housing and Municipal Economy of Ukraine of Ukraine, fostering reforming of local administration and decentralisation in Ukraine.
- Analytic research of the state of local self-governance, involvement of communities in the decision making process on the local level.
- Consulting for the state authorities to improve housing and municipal service provision.
- Trainings for officials working in central and local government bodies on “Decentralization and Effective Local Self-Government” course, approaches for community participation in the decision making in development processes, elaboration of local strategies for sustainable growth.
- Preparation of future generation to be competent in questions of community-based development approach, global problems of humanity and sustainable development via introduction of the educational course “Sustainable Development of Society” in Ukrainian institutions of higher education.

## **1.2.MAIN RESULTS OF THE 8 YEARS PERIOD**

Municipal Governance and Sustainable Development Programme can share truly unique experience gained in 29 cities and towns which became partners during these 8 years of cooperation.

Community level: Municipal Support Units (MSU) to mobilise local communities and support their local sustainable development projects established in 29 partner municipalities. Due to MSU activities, 660 organisations of citizens created primarily in housing and education sector; living conditions of more than 215 thousand urban citizens improved through seed grants to over 306 community projects implemented under cost-sharing principle.

In total UNDP provided seed funds to support **311** projects aimed at improving local infrastructure and promoting overall sustainable development. The total cost of these projects reached UAH **35.4** mln. These projects directly improved the quality of life of more than **215** thousand people. Programme’s generated experience shows that Association of Co-Owners of Multi-Apartment House (ACMH) is a legal arrangement for citizens’ organisation for ownership, operation and maintenance of created/rehabilitated infrastructures.

Municipal level: The capacities of municipal officials, civil servants and youth were improved (over 14,5 thousand beneficiaries) to widely apply the community-based development approach to local development. Capacities of local self-governance bodies for better service delivery and wide engagement of local communities into decision-making process were strengthened. MGSDP supported elaboration of Strategic Development Plan for 1 municipality, introduction of quality management system for municipal services in accordance with ISO 9001:2008 for 6 municipalities,

web-based project on crowd sourcing, improving e-governance through creation of official web-sites to 18 municipalities, etc.

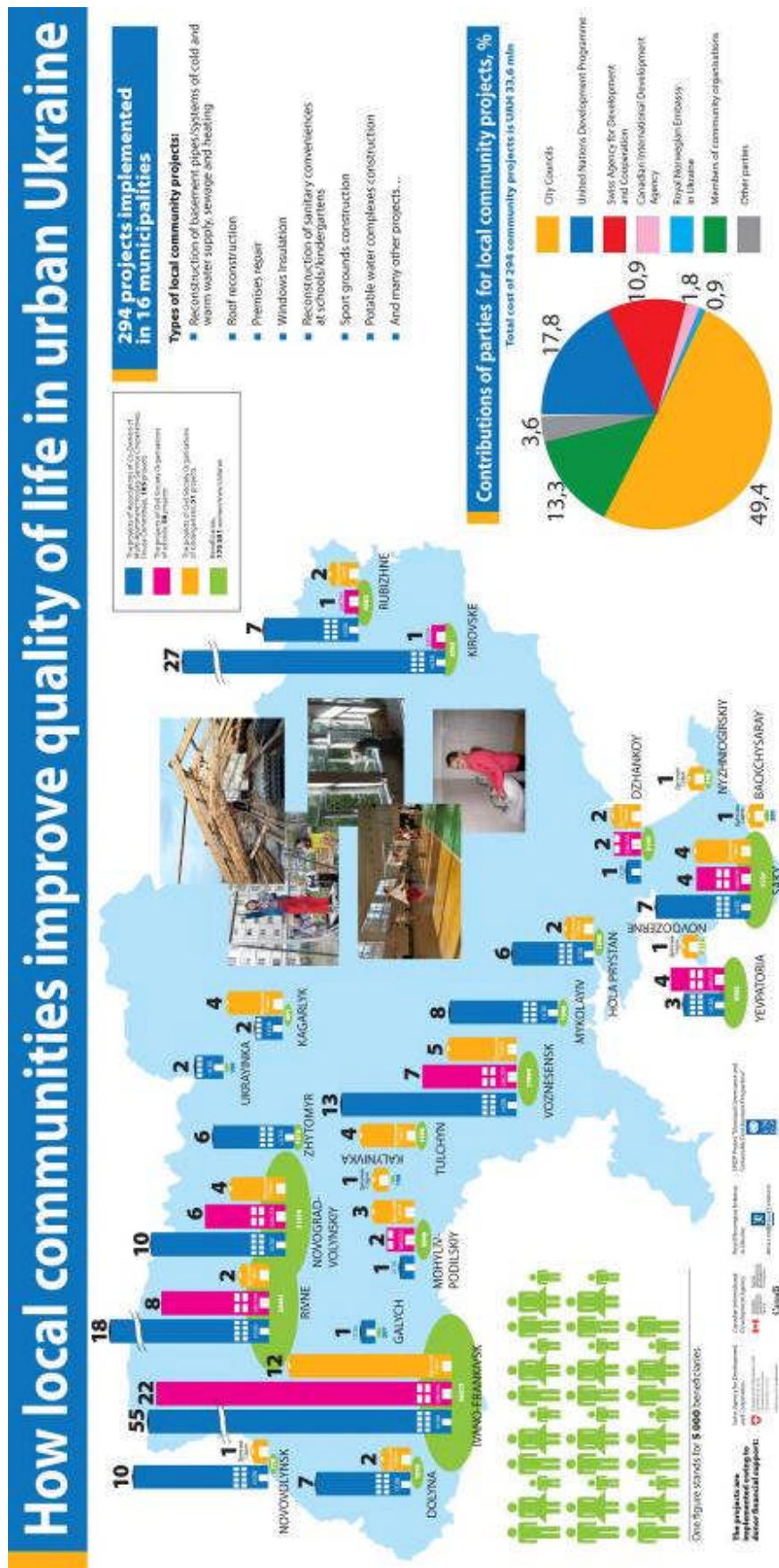
UNDP/MGSDP strengthens East-West cohesion by promoting information and experience exchange among authorities and community-based organisations in Eastern and Western Ukraine. In this regard, the Programme supported 9 exchange visits, including participation of 321 officials (mayors, deputy mayors, and various department heads), representatives of academia and local communities from 20 regions of Ukraine.

Inter-municipal project to introduce integrated approach to MSW treatment is implemented in order to solve problems which exist in the sphere of MSW treatment in Tulchyn District. Tulchyn District State Administration, Tulchyn District Council, Tulchyn City Council, Suvorivska and Kynashivska Village Councils with the support of the Swiss-Ukrainian project Support of Decentralisation in Ukraine and UNDP Municipal Governance and Sustainable Development Programme.

In addition to infrastructure development projects, MGSDP also promoted gender equality and raised awareness on crucial sustainable development issues, HIV/AIDS prevention, human rights, consumer rights, energy efficiency in 12 cities. The Project supported introduction of educational programmes for sustainable development at schools in order to prepare younger generation rational attitude to resources and environment.

National level: UNDP/MGSDP supported national policy dialogue through elaborating recommendations to the Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine on housing reform through 1) creation and functioning of associations of co-owners of multi-apartment houses; 2) solid waste management systems in municipalities and role of urban population in separate waste collection; 3) support to the effort of the Ministry of Regional Development and Construction, Housing and Municipal Economy of Ukraine on inter-municipal cooperation; 4) contribution to Parliamentary Hearings on important agenda of local self-government; 5) elaborating recommendations on introduction of e-governance elements into municipal governance;

**Scheme-I:** Information graphics on local community projects implemented in context of UNDP/MGSDP



The project is implemented in 140 communities, 480 projects, 110 km of roads, 10 km of electricity lines.

Over 100,000 people benefit from the project.

UNDP  
MGSDP  
City Councils  
Local Communities  
Private Sector

### 1.3. PROGRAMME AREA

The Programme is operational in 23 municipalities and 5 settlements and covers 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dzhankoy, Shcholkine, Bakhchysaray and Yevpatoria and settlements Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiy, Zuya and Novoozerne (AR Crimea). Map-1 shows location of the Programme area in Ukraine by year of partnership.






**Map 1: MGSDP Programme Area**

- Where:
- - Pilot partner municipalities 2004
  - - Partner municipalities 2005
  - ▲ - Partner municipalities 2006
  - ⬡ - Partner municipalities 2007
  - ⬡ - Partner municipalities 2008
  - ⬡ - Partner municipalities 2009
  - ▲ - Partner municipalities 2010



**Map-2:** Location of the Programme area in AR Crimea by year of partnership

Where:

-  - Partner municipalities 2007
-  - Partner municipalities 2008
-  - Partner municipalities 2009

## Chapter TWO

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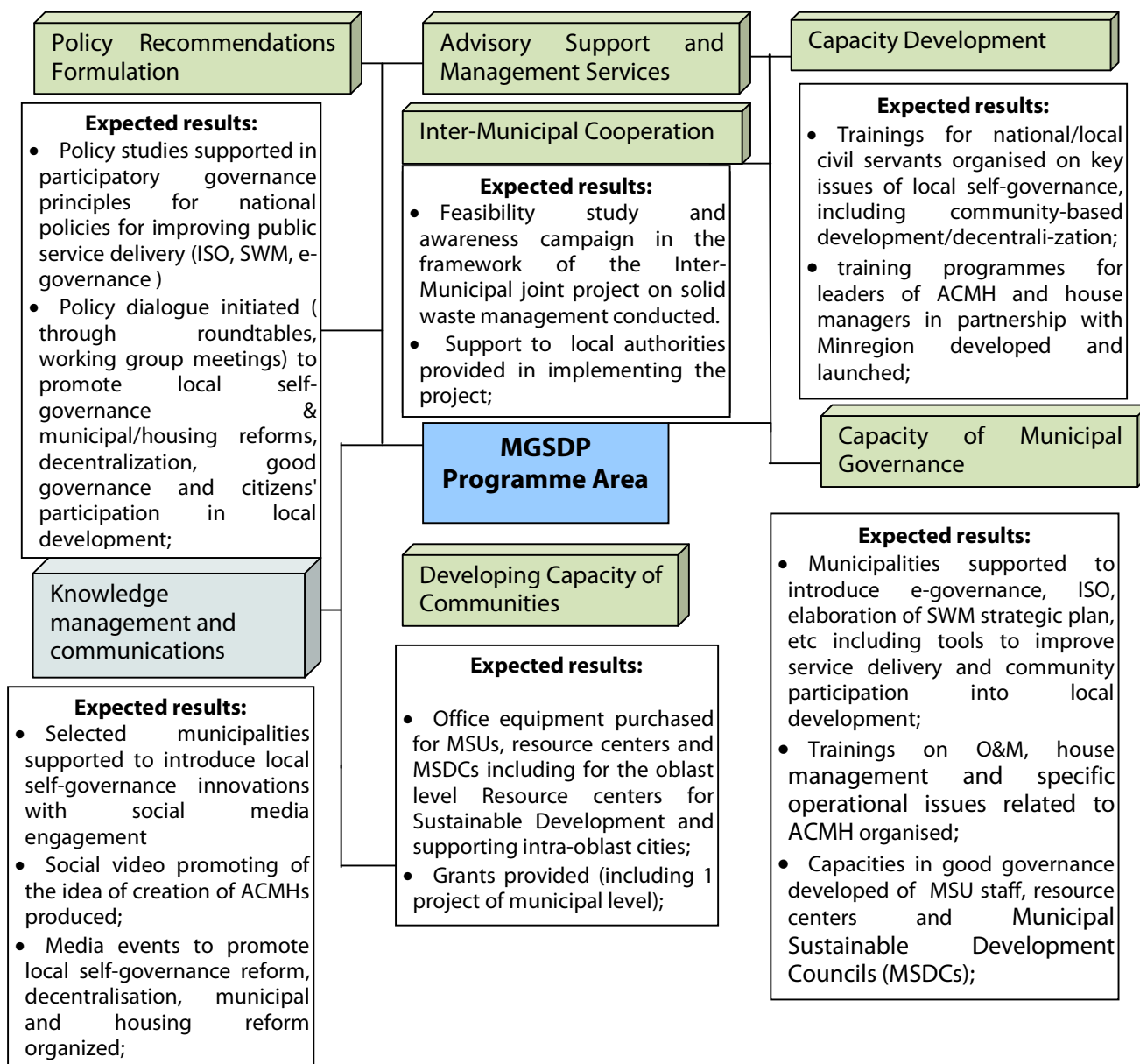
# PROGRAMME ACHIEVEMENTS

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## 2.1 DEVELOPMENT RESULTS

The planned results of the Project according to the Work Plan for 2012 are provided in Chart – I:



**Chart – I:** Vision of MGSDP Activities for 2012

The progress in these areas is being traced through monitoring the targets identified in the work plan Table - I).

**Table-I: Achievement of MGSDP Development Targets in 2012**

SN	Outputs	Supporting donor	Annual Target	Achievements In 2012	%
1.	Improved capacity of central government to decentralize fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC	1. Two sets of recommendations/policy proposals on improved public service delivery elaborated 2. Three roundtables to discuss recommendations on LSG, H&M reforms, decentralisation, good governance and citizen's participation supported 3. One complex of training modules on key issues of LSG for civil servants finalized and launched in partnership with NAPA 4. At least 40 national/local civil servants trained on key issues of LSG 5. Two training programmes for leaders of condominiums and house managers in partnership with Ministry finalized and launched in national institutions 6. Two best models of good governance/decentralized service provision developed under Project support recognized on national level for replication and dissemination	1. Two set of recommendations on ISO elaborated 2. Seven roundtables to discuss recommendations on LSG, H&M, decentralization and citizen's participation supported 3. One complex of training modules on key issues of LSG for civil servants finalized and launched in partnership with NAPA 4. 50 local civil servants trained on key issues of LSG 5. The works are in progress on 2 training programmes for leaders of condominiums and house managers 6. The model of reform of housing and municipal economy of Novograd-Volynskiy	50 233 100 125 50 50
2.	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic	UNDP, SDC, partner city councils	1. Two municipalities where innovative governance practices (e-governance, ISO or energy saving etc) introduced 2. Number of municipalities where democratic practices introduced; 3. Set of recommendations developed to improve public service delivery at the local level; 4. At least 50 local leaders and regional/local officials (men & women) trained on O&M, house management and peculiarities of condominiums 5. One inter-municipal initiative on solid waste management forged and supported	1. Three municipalities where innovative governance practices (e-governance in Voznesensk and Dolyna and ISO in Backchysaray) introduced 4. 50 local leaders and local officials (men & women) trained on O&M, house management and peculiarities of condominiums 5. One inter-municipal initiative on solid waste management supported	150 0 0 100 100
3.	Enhanced capacity of communities to improve their local social, economic and environmental conditions	UNDP, SDC	1. At least 20 community-based organisations created 2. Out of them at least 10 condominiums created 3. At least 150 condominium members (men & women) trained on O&M, house management, peculiarities of	1. 24 community-based organisations created 2. 24 condominiums created 3. 114 condominium members (men & women) trained on O&M, house management, peculiarities of condominiums	120 240 76

		condominiums		
		4. At least 40 MSU-members (men & women) trained on area based approach and participatory planning	4. 50 MSU-members (men & women) trained on area based approach and participatory planning	125
		5. At least 50 community members (men & women) targeted by sensitization workshops on human development agenda	5.121 community members (men & women) targeted by sensitization workshops	242
		6. At least 10 local SD initiatives in housing and municipal sector supported and at least 500 persons benefited	6. 17 local SD initiatives in housing and municipal sector supported and 3027 persons benefited	170

Description of the Programme achievements is given in the following section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section "Legal and Policy Reforms" (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section "Institutional Capacity Development" (2.1.2); sub-section "Local Sustainable Development Initiatives" (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD (2.1.4); activities on advisory support for municipal governance and project management are reflected in the section on "Management and Effectiveness" (2.2).

### 2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level in the field of decentralization and local self-governance, are highlighted by the Programme in policy dialogue and policy improvement. Sharing of the lessons learned is done through policy studies, seminars, conferences, roundtables etc.

#### **A) Municipal Management System «SMART CITY» was discussed at international conference in Vinnytsya held under UNDP support**

On July 26-27, on the initiative of the Vinnytsya City Council in cooperation with the United Nations Development Programme (UNDP), as well as the Association "E-governance Cities of Ukraine" and CE "Institute of Cities" the International Conference was held: **"Smart city: electronic technologies for promoting local democracy and urban sustainable development"**. IT specialists from regional centers of Ukraine, as well as experts from Georgia, Estonia, Slovakia and Poland have discussed the concept of «smart city» and exchanged best practices.

**Volodymyr Groysman**, Vinnytsya City Mayor, welcomed the participants and noted that "Smart City" is the tool that can be used to improve the quality of life, municipal management and develop sustainability. *"It's very important to use the experience of our partners: Canada, Georgia or Estonia. We studied experience of different countries; we are ready to improve our external resources for communications"*, said **Volodymyr Groysman**.

Traditionally, the city is defined as a «smart city», if local investments in human and social capital, as well as in traditional (transportation) and innovative (IT) infrastructure communications, contribute to sustainable economic development and higher living standards due to clever management of natural resources and participatory governance. This is particularly important in light of the decisions of the Conference on Sustainable Development Rio+20.



**Photo-1:** IT specialists from regional centers of Ukraine, as well as international experts have discussed the concept of "smart city" and exchanged best practices.



**Photo-2:** Oksana Remiga, UNDP Senior Programme Manager highly appreciated the achievements of Vinnytsya in introduction of e-governance

**Oksana Remiga**, Senior Programme Manager of UNDP Ukraine, noted that local development is a priority for UNDP. *"About 50% of UNDP activity is devoted to local development. We work closely with rural areas, but new management ideas appear in the cities - said Oksana Remiga. - We are grateful to have such partners as Vinnitsa, which are far ahead with ideas and innovations. This is a good example of improving living standards generally. I truly hope, that the issues to be discussed at this conference, will impact the introduction of the "smart city" concept all over Ukraine".*

On July 27, the International Day of system administrator, the participants of the "Smart City" conference got familiarized with Vinnytsya achievements in the field of management. They visited the Centre of Administrative Services Provision "Transparent Office". In addition, the representatives of other cities got familiarized with the operation of rapid response system "24-hour Guard", the system of internal and external communications, introduction of e-cards for patients to reform the system of healthcare, the practice of automatic calculation of subsidies, etc. More information is available here <http://msdp.undp.org.ua/news/p219>. 19 video presentations of the speakers are available at the website of UNDP/MGSDP <http://msdp.undp.org.ua/videogallery>. The presentations are available here <http://msdp.undp.org.ua/pages/p19>.

### ***B) UN Development Programme Presented Experience in Implementing Local Development Projects at the Congress of Ukrainian Association of District and Oblast Councils***

On September 12-14, a Congress of the Ukrainian Association of District and Oblast Councils was held in Chornomorske (Odessa Region) devoted to the 20th anniversary of the Association. The participants of the Congress included the heads of district and oblast councils - members of the Association, representatives of the Administration of the President of Ukraine, the Verkhovna Rada of Ukraine, the Cabinet of Ministers of Ukraine, UN Development Programme, leading experts and academia – in total more than 150 people.

During the meeting chaired by the President of the Ukrainian Association of District and Oblast Councils and Chairman of the Kharkiv Oblast Council **Sergiy Chernov**, the participants summarized the results of the Association and set priorities for the future, approved the reports of the Board and the Audit Committee. *"Ukrainian Association of District and Oblast Councils today unites all oblast councils, the Verkhovna Rada of Crimea and about 80 percent of district councils in all regions of Ukraine. It is a powerful force – said **Sergiy Chernov** during the briefing. - We generate ideas for regional development; bring them to the attention of national authorities. We need a channel to influence the decision-making processes in the country".*

A part of the seminar was devoted to international technical assistance programmes and projects aimed at regional and local development. **Oksana Remiga**, UNDP Senior Programme Manager presented the activities and results of the Local Development Programme of UNDP in Ukraine.

**Olena Ursu**, UNDP/MGSDP Governance and Sustainable Development Expert, presented Project experience in introducing municipal services quality management systems (QMS) in municipalities. UNDP/MGSDP supports projects of municipalities on introduction of QMS in accordance with ISO 9001 since 2006. Today, QMS under support of UNDP were introduced in Voznesensk, Novograd-Volynskiy, Kirovske, Dolyna and Lviv and is being introduced in Bakhchysaray. In 2012, the Project conducted an analytical research on the topic "**Implementation of municipal services quality management systems in accordance in accordance with of ISO 9001:2008: current practices and directions for improvement**". The study was conducted under support of the Swiss Confederation. The document is being prepared for publication and will be presented by the end of 2012. The contents of the future publication is available at [Project web-site](#).



**Photo-3:** The Draft Law "On Bodies of Self-Organisation of Population" discussed by Association of Rayon and Oblast Councils under MGSDP support

### ***C) The Concept of Local Self-Governance and Territorial Reform in Ukraine was Discussed in Sevastopol***

On 27-28 August 2012, the roundtable "**Ways of the Local Self-Governance Reform in Ukraine**" was held in Sevastopol by the Council of Europe and the Administration of the President of Ukraine. 50 representatives of focal ministries and departments, regional administrations and councils, associations of local self-government in Ukraine, Ukrainian and international experts participated in the roundtable.

The event was dedicated to discussion of the Concept of local self-government and territorial reform in Ukraine, developed by the Ministry of Regional Development, Construction and Housing and Municipal Economy together with experts from the Council of Europe and the Administration of the President of Ukraine.

**Iryna Skaliy**, UNDP/MGSDP Project took part in the round table. The participants adopted recommendations, which appeal to the President of Ukraine with a request to approve the concept upon appropriate discussions and revision. This will allow to identify trends, mechanisms and terms of strengthening local self-governance and territorial structure able to provide high quality and accessible public services, establishment of institutions of participatory democracy, meeting the interests of the citizens in all spheres.



**Photo-4:** 50 representatives of focal ministries and departments, regional administrations and councils, associations of local governments in Ukraine, Ukrainian and international experts participated in the roundtable.

### ***D) UNDP/MGSDP-supported Innovative Project on Solid Waste Management was presented at Social Good Summit hosted by Kyiv National University***

Social Good Summit Ukrainian Meet Up has convened academia, key development speakers, civil society, government officials, entrepreneurs, students, journalists and technologists to discuss best

practices and present ground-breaking development ideas that can turn the biggest challenges faced by our world today into opportunities for growth, development, and progress. The Summit was held on September 24.

Jointly organized by UNDP, UNICEF and United Nations Volunteers, Kyiv National National University and National School of Journalism the event was part of the global conversation, a dialogue spanning the continents and united around one common theme: How can new technology and new media create solutions for the most pressing global and local problems?

In her opening remarks, **Ricarda Rieger**, UNDP Ukraine Country Director has emphasized that for United Nations technological progress and innovations are not an end in itself, they are important as a means to improve people's lives, in particular those who are due to disability, poverty, race, gender or disease are excluded from the society.



**Photo-5:** Leading journalists, UN experts, representatives of the Ministries of Education, Justice, Regional Development and Emergencies, international IT companies "Microsoft" and "Intel", NGO and community leaders have took part in the discussions.



**Photo-6:** Bogdan Bilyk, Municipal Project Coordinator of UNDP/MGSDP in Ivano-Frankivsk presented crowd sourcing web-based project "Ecomisto"

Leading journalists, UN experts, representatives of the Ministries of Education, Justice, Regional Development and Emergencies, international IT companies "Microsoft" and "Intel", NGO and community leaders have took part in the discussions.

A crowd sourcing project for engaging communities to improve Solid Waste Management in Ivano-Frankivsk municipality was presented by **Bogdan Bilyk**, Municipal Project Coordinator of UNDP/MGSDP, the Head of Department for Economic and Integration Development of Ivano-Frankivsk City Council. The web-platform will allow the citizens, local authorities and enterprises working in the area of Solid Waste Management share information in real-time mode. For instance, the residents will be able to promptly inform the municipal service department on illegal dumping and order the transfer of construction wastes. The project is implemented with the support of UNDP/MGSDP. More details on the project can be found on page 21, section D "Internet-Based Crowd Sourcing Project "ECOMISTO" Supported in Ivano-Frankivsk".

### ***E) The MinRegion Approved Model Educational Programmes for ACMHs and House Managers, Developed under support of UNDP/MGSDP***

Since 2009, a Nationwide Programme for reforming housing and municipal economy works in Ukraine. It envisages introduction of effective forms of management of multi-apartment buildings. It is expected that by 2014, the majority of multi-apartment buildings will be managed by ACMHs. Ukraine has created about 17,000 ACMHs, however, many of them are facing difficulties in their work. In particular, the lack of knowledge on effective management, operation and maintenance of the building, legal and accounting aspects. Until now, Ukrainian educational system couldn't offer any educational and professional programs for heads and members of the ACMHs, as well as managers of buildings.

In this regard, the MinRegion decided that there is a need to develop and introduce a standard educational program that will aim at qualifying **"Manager of multi-apartment building"** and **training for heads and / or boards members of Associations.**

This task was supported by UNDP/MGSDP because it fully coincides with the priorities of the Project. For 8 years, the project has supported more than 180 ACMH's projects, conducted seminars and consulted the existing ACMHs.

On August, 15, the meeting of the Housing

Section of Scientific and Technical Council of MinRegion took place. The educational programmes were presented by **Leonid Tulovsky**, UNDP/MGSDP Quality Management Officer and **Nataliya Baldych**, assistant professor of Housing Management Department of the National Academy of Public Administration under the President of Ukraine. **Nataliya Baldych** was contracted by UNDP to develop these programmes.

Members of the Section decided to approve the pilot curriculums for training heads, board members as well as managers of multi- apartment buildings. Also, they have requested the Housing Department of the Ministry to finalize the educational programmes and send them for examination to higher education institutions.

Upon approval by the Ministry of Education, Youth and Sports of Ukraine and the MinRegion, both educational programs will be included to the list of main programs, providing postgraduate education in Ukraine. The programmes can be reviewed at MGSDP web-site in [section "Documents"](#).

### 2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create community-based organisations (such as ACMHs and Federations of ACMHs, Public Organisations of schools and kindergartens, and Service Cooperatives). It also helps academic institutions, NGOs to create professional networks. These organisations and Networks are established on the principles of good governance. These newly established organisations work closely with city Councils, regional/rayon bodies in developing joint vision on sustainable development of their cities ultimately leading to good governance. Followings are the major activities carried out during the quarter in this respect:

#### **A) Institutional Development at the Local Level**

The process of institutional development consists of holding dialogues with stakeholders, forming the citizen-based organisations or networks, developing their capacity on participatory governance, institutionalisation (official recognition) of their structures. These steps are essential for laying foundation of good governance; enhancing the capacities of local communities to forge partnership with local government and other development agencies and to pool local and external resources to be able to realize new development initiatives and make these efforts sustainable. Thus, in the third quarter of 2012, 8 community-based organisations (CBOs) were established in partner municipalities. 763 women and 259 men residing in 8 buildings became the members of the organisations;

Relevant data on institutional development is given in Table – II. The Table reflects data for 3 partner municipalities which achieved institutional growth during the quarter.



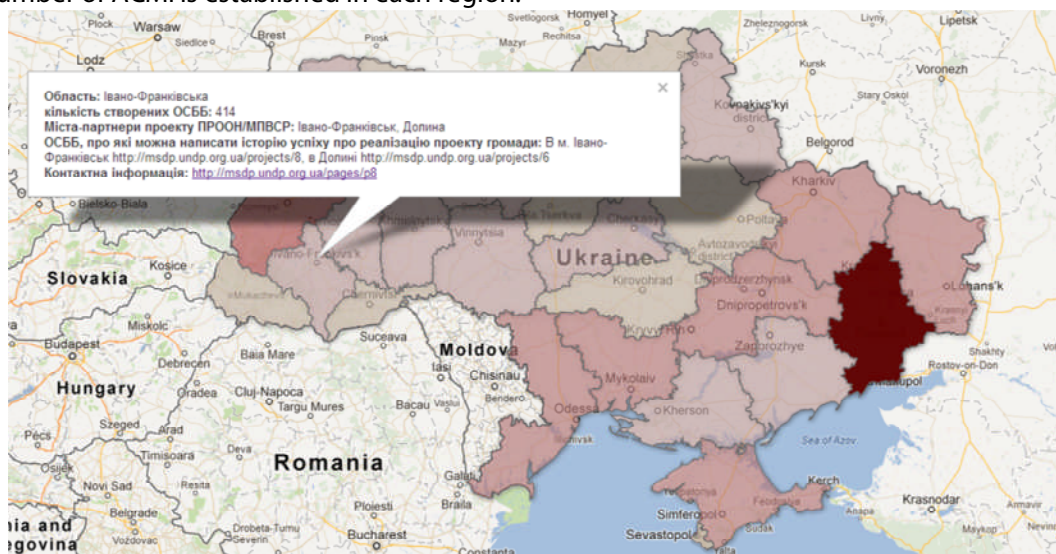
**Table – II: Institutional Development in the Partner Municipalities during July-September 2012**

SN	Municipality	Community-based organizations (CBOs)	Members of CBOs	Women	Men	No of buildings	No. of school members
<b>1</b>	<b>Total until Q 3 2012</b>	<b>652</b>	<b>67767</b>	<b>38708</b>	<b>29025</b>	<b>1579</b>	<b>268</b>
<b>2</b>	<b>Development in the municipalities</b>						
2.1	Rivne	2	265	109	80	2	
2.2	Dzhankoy	5	467	403	73	5	
2.3	Ivano-Frankivsk	1	357	251	106	1	
<b>3</b>	<b>Total in Q3 2012</b>	<b>8</b>	<b>1089</b>	<b>763</b>	<b>259</b>	<b>8</b>	<b>0</b>
<b>4</b>	<b>Total 2004-2012</b>	<b>660</b>	<b>68856</b>	<b>39471</b>	<b>29284</b>	<b>1587</b>	<b>268</b>

Since the beginning of the year, 24 ACMHs were created in MGSDP partner municipalities with support provided to local communities by Municipal Support Units.

In total 17041 ACMHs were established in Ukraine as of July 1 2012 according to the information, provided by the Minregion. It makes 19,5% growth in number of ACMHs in 6 months of 2012. The leading regions in establishing ACMHs are Donetsk Region (2936 ACMHs), Lviv Region (1145 ACMHs) and Dnipropetrovsk Region (1028 ACMHs).

The least amount of ACMHs were created in Chernivtsi Region (263 ACMHs), Zakarpattia Region (212 ACMHs), Kirovograd Region (129 ACMHs). MGSDP has produced an intensity map which shows the number of ACMHs established in each region.



**Map-3:** The fusion map shows the number of ACMHs established in each region of Ukraine

The map also provides the number of ACMH's projects supported by UNDP/MGSDP in each municipality and contact details of the Municipal Support Units. The map can be reviewed at MGSDP web-site at the link <http://msdp.undp.org.ua/pages/p32>.

### 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.



### A) Project Proposals Approved During the Quarter

During the third quarter 2012, with the financial support of SDC, 5 project proposals of local communities were approved for joint financing. The projects were submitted by Gola Prystan, Novovolynsk, Tulchyn, Dolyna and Rubizhne. The total value of the projects is UAH 731,83 thousand including UAH 74.8 thousand (10.22%) contributed by CBOs, UAH 409.19 thousand (55.91%) contributed by the city councils, UAH 247,8 thousand (33.87%) contributed by MGSDP (SDC Funding).

**Table- III: The Local community SD projects approved for support in third quarter 2012 (SDC funding)**

SN	CBO/Network	Purpose	Total Cost (UAH)	Cost Sharing (in UAH) by			Beneficiaries		
				CBO	City Council	MGSDP/ SDC	Women	Men	Children
<b>1</b>	<b>Gola Prystan</b>								
1.1	ACMH "Goliany"	Construction of sewage disposal street system	64540	22100	27586	14854	19	7	9
<b>2</b>	<b>Novovolynsk</b>								
2.1	ACMH "Vulyk - NV"	Capital repair of main electric switchboard and lighting	11492	2698	5716	3078	16	13	
<b>3</b>	<b>Tulchyn</b>								
3.1	Service cooperative "Brovarsky"	Reconstruction of street water supply system	249817	50000	119890	79927	56	48	45
<b>4</b>	<b>Dolyna</b>								
4.1	Dolyna City Council	Construction of bicycle paths and parking lot	405984		256000	149984	..*		
<b>5</b>	<b>Rubizhne</b>								
5.1	ACMH "Nash kvartal -1"	Replacement of old windows and doors in entrances of the community	22503	2528	12984	6991	10	8	1
	<b>TOTAL</b>	*	<b>731833</b>	<b>74798</b>	<b>409192</b>	<b>247843</b>	<b>91</b>	<b>68</b>	<b>55</b>

\*The project of construction of bicycle paths and parking lot will benefit 20500 residents of municipality.

The approved projects will benefit 214 persons, including 91 women, 68 men and 55 children. The implemented projects significantly improve the quality of life of local communities. The story of ACMH "Budivelnyk" in Yevpatoria is provided in Box-I.

#### Box-I: From pilot initiatives to real success

The project "Replacement of heating systems' old pipes in two houses" of ACMH "Budivelnyk" in Yevpatoria

Ukraine is a country with acute problems in housing and municipal economy. The situation is expected to improve with creation of Associations of Co-Owners of Multi-Apartment Houses. Yevpatoria is one of the southern cities of the country, which has long been heading in this direction and is an active partner of the UNDP Project "Municipal Governance and Sustainable Development Programme".

ACMH "Budivelnyk" successfully implemented a project of replacement of heating systems' old pipes in two houses # 59 and 88 on Nekrasov Street in Yevpatoria. Why was this project interesting? The peculiarity was that it covered two houses, where many families reside.



**Photo-7:** The basement of the multi-apartment house became dry and clean of unpleasant stench and breeding of mosquitoes, absence of water supply and heating in the apartments.

The houses were constructed in 1985 and 1989. No capital repair has been made since the time of the houses' construction. Until 2008 the houses were maintained by a local ZHEK. Due to permanent negligence and low quality of the ZHEK services, basements of the houses were constantly full of water and liquid wastes leaking from the damaged pipes of the house sewage system. As a result, water supply and heating systems pipes located in the basements rusted and were in poor technical condition. Frequent ruptures occurring in the pipes caused flooding of the basement, destruction of construction elements of the basement, entrances and apartments of the ground floor, appearance

Dwellers of the houses could not normally use bath/shower facilities, it was problematic to wash dishes and launder clothes. During the cold season the temperature in the apartments was much below the required one. It caused appearance of mould on the walls and destruction of plaster. All these considerably worsened sanitary and hygiene conditions in the houses' premises, created inconveniences for the dwellers and affected the dwellers health.

ACMH "Budivelnyk" has its own budget. Residents regularly contribute to a special bank account. Overall 247 people took part in the project (144 - women, 103 men). The cost of the project is UAH 73116, including UAH 31713 contributed by the City Council, UAH 25947 by UNDP/MGSDP from the Fund of Swiss Agency for Development and Cooperation and UAH 15456 were collected by ACMH members.

During project implementation, the contractors did not face any problems and the works on both objects were completed on time. The residents of the houses were motivated to provide assistance to the contractors and performed cleaning and removal of construction wastes from the basements.

The condition of the heating systems pipes was not the only problem. The residents of the houses also replaced the electricity systems and water supply pipes.

Local ACMHs in Yevpatoria create the federation of the ACMHs. It is planned that the specialists in different areas will work for it including the economists, lawyers, accountants and others - a one person cannot be competent in all area.

As a result of project implementation in the houses # 59 and 88, the residents finally got comfort in their homes. Implementation of the project has significantly improved sanitary conditions in and around the house. The stench disappeared from porches and apartments, the rooms and basements became clean and dry. This has considerably improved the quality of life of residents. As Latin proverb says, «Amat Victoria Curam» - each victory needs preparation.

**Nazar Brechko**, intern of UNDP/MGSDP

### **B) Bicycle Transportation Supported in Dolyna**

Owing to UNDP/MGSDP and financial support of the Swiss Confederation, the first bicycle path and parking places were created in Dolyna municipality (Ivano-Frankivsk Region).

### **Box-II: Environmentally friendly transportation starts operation in Dolyna municipality under UNDP support**

The history of sustainable transportation in Dolyna is related to its course to sustainable energy development. Since 2007 Dolyna has been an active member of the Association "Energy Efficient Cities of Ukraine" - a voluntary association of Ukrainian municipalities that promote within their territories the principles of sustainable energy development favourable for environment.

Energy efficiency and reduction of anthropogenic impact on the environment are the strategic priorities of the city. This is reflected in the document titled Dolyna's Sustainable Development Strategy for 2009-2020 in the field of energy, which at the time of its approval by the Dolyna City Council in 2008 was the first such a document in Ukraine. In addition, since 2009 Dolyna is one of 14 Ukrainian cities that support large-scale wide climate initiative Covenant of Mayors, directed on a 20% reduction of greenhouse gas emissions in cities by 2020.

Analyzes of the GHG emissions structure in the city made during development of the Action Plan for sustainable energy development in 2011-2020, demonstrated that about 33% of all emissions are produced by transport mainly represented by cars. Among all sources of emissions produced in Dolyna transport occupies the first place and is ahead of housing and communal sector, as well as the entire city industry.

In these circumstances it is clear that one of the main tasks in the field of sustainable energy development in the course of the coming years is reduction of greenhouse gas emissions producing by transport through its gradual reform on the principles of sustainable development. This involves reduction in use of cars in the city through creation of favourable conditions for the use of alternative means of transportation: first of all - bicycle transportation.

Based on the above, starting 2010, Dolyna City Council had taken a strategic course to support development of cycling in the city. With this purpose, in cooperation with the program "PUM - Netherlands Senior Experts", in November 2010 a Netherlands specialist in cycling planning and urban infrastructure development - **Mr. Robert van Hamerena** was invited and visited Dolyna. Practice of inviting by a city of such expert was innovative and at that time unexampled for Ukraine. Working Group, formed of the competent specialists of the City Council (deputy mayor, chief architect, a specialist in land), together with the expert performed analysis of the transport system and cycling in Dolyna.



**Photo-8:** The week of bicycle transportation in Dolyna was held on October 12-19 when the first bicycle path was officially opened for cyclists

Based on the findings, a final presentation of the problems and prospects for cycling in Dolyna was presented to the parliamentary body of the City Council and the public. Collected and classified information, together with conclusions and recommendations of the expert over time formed the basis of a strategic document - Concepts for support of cycling development in Dolyna in 2011-2020, which by the way, got the unanimous support of the members during voting in the city council.

Speaking about the concept it should be noted that according to that document, much attention in the coming years will be paid to educating people's positive attitude to bicycle transportation. Today, the City Council applies maximum efforts and appropriate measures, including: organization of the first urban bicycle race in Dolyna, bicycle quests, initiating creation of the city cyclists' club and more.

In addition to "soft projects", much attention in the coming years should be paid to creation in the city of the cycling infrastructure. As the first step in 2011 was creation in the city of bicycle parking places, in particular near municipal buildings, museums and the city communal enterprises. This network will be constantly expanding, adding new parking places, in particular near shops, public buildings and other frequently visited places.



**Photo-9:** The first bicycle path in Dolyna municipality and Prykarpatya Region was created under UNDP support

Hrushevskogo, Sichovyh Striltsiv, Shevchenko, what will let the cyclists to comfortably arrive to the following buildings and places: City Council, RDA and Regional Council; 4 schools and 2 kindergartens; stadium and sports schools; the urban market, a large shopping center and a large variety of shops; Top cafe and catering; Hotel; a number of government agencies, organizations and offices; City Park and Lake; Road and railway station. All works have been performed according to the technical design documentation developed by the specialized institute "Proektrekonstruksija".

Perhaps the central vector and priority of the Concept in the coming years is to build the basic bicycle infrastructure in the city. The main objective is to create for cyclists equal opportunities with other participants of the traffic for comfortable, safe and unhindered cycling in the city. This requires a wide and extensive network of cycle paths.

The Concept envisages implementation of a pilot project for construction of the first bicycle path, which will become the main highway for the city cyclists and connect on its way the majority of the important destinations. The first bicycle path was constructed along the following streets:

The total project cost reached UAH 406 thousand, out of which UNDP/MGSDP contributed UAH 150 thousand (36,94%) (in context of SDC) and UAH 246 (63,05%) thousand contributed by Dolyna City Council.

### ***C) The Contest for Communities Held in Context of the Second Phase of the Joint UNDP and Coca-Cola Company Project "Every Drop Matters"***

The second phase of the Project «Every Drop Matters» officially started from September 2012. EDM is a joint global Project of the United Nations Development Programme in Ukraine (UNDP) and "Coca-Cola" company (under support of TM "BonAqua") which is implemented within UNDP/MGSDP. In context of the second phase the Project "Every Drop Matters" will support two main activities:

#### **1. Cleaning and rehabilitation of water springs:**

Rehabilitation of water springs and creation of the recreational areas around them; cleaning of the water basins. Projects will be implemented under the co-financing principal 80% / 20% (80% of the total cost of the project will be provided by donor, 20% will be collected by city / town / village council and community).

#### **2. Awareness and educational components include the following activities:**

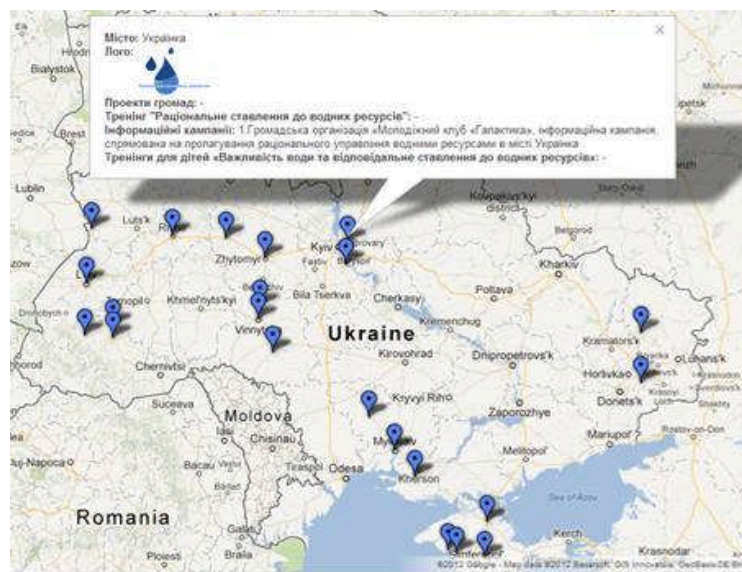
The awareness campaigns aimed at promoting rational attitude to water resources. Within such campaigns, the short video and audio clips can be produced, information materials, articles, leaflets prepared, various competitions among students and pupils of the kindergartens held, etc.; the trainings for teachers / schoolchildren / kids at kindergartens on a rational attitude to water resources; special priority will be given to awareness projects with social media engagement.

The projects will be implemented under co-financing arrangement of 90% / 10% (90% of the project will be provided by donor, 10% - community organization).

The contest was announced among the community organisations of partner municipalities and settlements of UNDP / MGSDP and adjacent to them towns and villages, which are included to the administrative unit of the partner - municipality.

Representatives of winning community organisations, were also invited to participate in the educational seminar on the problems of preservation and protection of water resources and implementation of the second phase of the project "Every Drop Matters". The seminar is scheduled for mid-November 2012.

9 project proposals have been submitted by MGSDP partner municipalities and 6 by partner villages of EU/UNDP Project "Community-Based Approach to Local Development-II".



**Map-4:** Map on all activities carried out in context of EDM Project can be reviewed at the [Project web-site](#) (section on EDM)

#### **D) Internet-Based Crowd Sourcing Project "ECOMISTO" Supported in Ivano-Frankivsk**

The goal of the Project "ECOMISTO" (Ukr.- Sustainable City) is to mobilize communities to solve problems of solid waste management, establish effective communication of the citizens, companies working in SWM and local self-government bodies. The Project also aims to eliminate illegal dumps.

Implementation of the Project "Improving the environmental situation in Ivano-Frankivsk and surrounding areas through the use of environmentally friendly technologies in solid waste management based on experience of Baia Mare Marmuresh (Romania)" became the basis for the development of the Internet platform.

The idea of the project was elaborated in course of the Innovation Lab, organized by Internews and UNDP. During two days of work the main objectives of the project were identified, the concept of the project was developed and a prototype of a web resource tested.

UNDP/MGSDP supported piloting the project in Ivano-Frankivsk. Similar successful Ukrainian project "UkrYama" (<http://ukryama.com/>) was used as an example. This web-resource allows activists to inform police about the potholes in the road. About 20% of complaints are satisfied and the holes are asphalted. The "ECOMISTO" developed a web-platform which has the following structure: "Browse", "Report", "Cooperate", "Help", "Learn", "Compete" and "About the Project "ECOMISTO".

Through participation in the project, the target groups will have the following benefits.

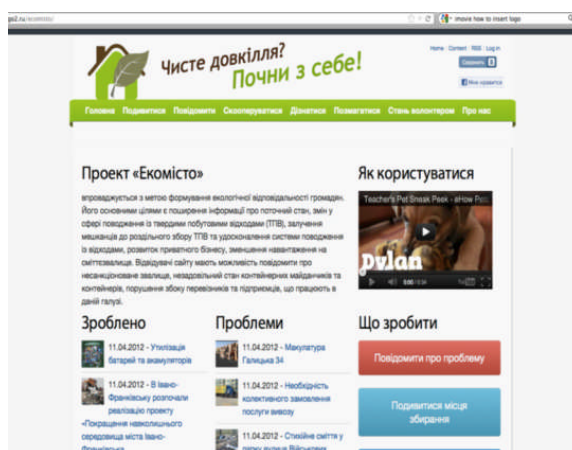


Photo-10: A prototype of the web-resource

#### The residents will be able to:

- Browse locations of the container sites, drop-off stations for sorted solid wastes;
- Notify about the appearance of illegal dumps and other violations;
- Establish cooperation with local self-government bodies;
- Find like-minded people, communicate with them and much more;
- Implement their environmental idea in the municipality;
- Cooperate to solve common problems;
- Get updates about environmental news in the city.

#### The entrepreneurs / transferring companies will be able to:

- Find out about loading level of the containers;
- Find out about the need for additional containers;
- Inform the residents on how they should sort the wastes (eg crush PET bottles);
- Receive the tips and suggestions for extra places for collecting solid waste;
- inform/advertise on how to get their services or products;
- Share experiences with enterprises of other cities.

The Consultant was contracted by UNDP/MGSDP to elaborate the structure of the web-resource of the Project.

#### E)Local SD Initiatives in Cumulative Terms for 2004-2012

Status of project completion for the period of Programme implementation is given in Table-IV:

In total, 266 local sustainable development projects were fully completed by the partner Community-Based Organisations/Networks in the municipalities since Programme inception, 38 projects are at the final stage of completion (average completion status 75-90%). Ten projects are completed by less than 50%.

#### The local authorities will be able to:

- Receive a constant external monitoring of the container grounds and improve scheme of sanitation in the city;
- Monitoring of public utilities and transporting companies, enterprises which collect and recycle solid waste;
- Introduce innovative methods of work with the public;
- Get the tips and recommendations from the residents;
- Respond to the problems in solid waste management in a timely manner;
- Notify the residents about tariffs and requirements related to solid wastes;
- Attract the entrepreneurs to work in the market solid waste management;
- Improve the ecological situation in the city.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children.

**Table-IV: Status of Projects` Completion (2004-2012).**

##	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100,0
2	2005	12	12	0	0	100,0
3	2006	39	39	0	0	100,0
4	2007	77	69	8	0	98,2
5	2008	31	25	3	3	93,5
6	2009	65	52	10	3	95,0
7**	2010	35	31	4	0	98,0
8	2011	19	6	10	3	82,9
9*	2012	12	2	3	1	82,9
	<b>Total</b>	<b>311</b>	<b>266</b>	<b>38</b>	<b>10</b>	<b>96,1</b>

\* CO projects are implemented in the framework of EDM project.

\*\* 6 CO projects were abolished by municipalities.

#### 2.1.4. Human Resource Development

The Programme achieved essential results helping partner organizations to improve professional skills of their staff members. 221 persons from MSU/ CBOs/ networks/ municipalities took part in various orientations workshop, trainings, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 6 HRD activities were held during the quarter, out of which 3 were conducted by the MSUs of partner municipalities and 3 were conducted by the Project Management Unit/Kyiv. They covered 221 participants, in particular 59.7% of women, and 40.3% of men (see Table -V).

**Table-V: HRD Activities in 3rd Quarter 2012**

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU in Kyiv	Female	Male	Total
<b>1</b>	<b>Training</b>	2	1	57	31	<b>88</b>
<b>1.1</b>	On creation of ACMHs	2	1	57	31	<b>88</b>
<b>2</b>	<b>Study Tour/Exposure Visit</b>					
<b>3</b>	<b>Workshops/Conferences</b>	1	2	75	58	<b>133</b>
<b>4</b>	<b>TOTAL</b>	<b>3</b>	<b>3</b>	<b>132</b>	<b>89</b>	<b>221</b>

\* No. of participants indicate persons without repetition.

*HRD Activities conducted by PMU*

The trainings were organised for –

- For ACMH members a training was held on procedures for the establishing Associations fo Co-Owners of Multi-Apartment House, the legislation, regulating establishing and operation of the ACMHs

## Trainings

### **The training for heads of condominiums held under UNDP support In Novovolynsk**

On 28-29 September UNDP/MGSDP has organized a two-day seminar in Novovolynsk for 23 managers of Associations of Co-Owners of Multi-Apartment Houses (ACMHs, condominiums) and representatives of initiative groups, which aim to create such condominiums.

The seminar was held by **Leonid Tulovskiy**, UNDP/MGSDP Quality Management Expert. **Volodymyr Rozheluk**, first deputy mayor, the City council secretary stressed the importance of reforming housing and municipal economy of the city.

The participants learned legislation regulating establishment and operation of ACMHs. The trainer explained the ownership in multi-apartment house, rights and responsibilities between residential and non-residential property owners, property transfer "from balance to balance" procedures.

During the seminar, **Leonid Tulovskiy** told about planning in ACMH: budget formation and implementation, calculation of assessments, contributions to capital repair fund, energy efficiency measures and allocations for improvement.



**Photo-11:** The training for 23 representatives of Novovolynsk

### **Voznesensk municipality created a blog on WordPress platform**



**Photo-12:** A blog in the form of e-office was created in Voznesensk

Awareness raising campaign on the opportunities offered by the blog.

On July 11-13, **Olena Ursu**, Governance and Sustainable Development Expert visited Voznesensk partner municipality to provide support in blog creation and filling it with primary information. Also, to provide consultations and coaching to the selected staffs of the municipality, which will be encouraged to post blog articles.

It was decided by the working group of the municipality that the blog should be created in the form of e-office of local decision-makers of the municipality to provide a platform for interaction with the citizens. The e-office was created at [voznescensk.wordpress.com](http://voznescensk.wordpress.com).

The blog contains the pages for each local authority with title of the position, responsibilities, contact information, office time, e-mail, picture ect. There is an opportunity to post questions to every person through the blog.

blog is needed so that more citizens find out about the



HRD activities conducted by MSUs

- **Ivano-Frankivsk** MSU held a roundtable on improving Solid Waste Management System of the municipality.
- **Rivne** MSU held a seminar for ACMH managers for 30 participants and another one for 16 accountants of the ACMHs and other types of CBOs.

**2.2 MANAGEMENT AND EFFECTIVENESS****2.2.1 Partnerships / Linkages**

Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Following are some activities in this context:

With Ministry or Regional Development, Construction, Housing and Municipal Economy

- On reform of housing and municipal economy through sharing positive experience of ACMHs.
- On producing a short video social advertisement on effective owner of residential property.
- On developing and approval of the educational programmes for the house managers and ACMH managers.
- On organisation of the contest for the journalists for the best success story of ACMH.

With Swiss Agency for Development and Cooperation and DESPRO Project

- UNDP/MGSDP and DESPRO projects provide support in implementation of the Inter-Municipal cooperation project on establishing an integrated system for SWM in Vynnytsya region, Tulchyn rayon.

**2.2.2 Communication Results**

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

**A) Media and Information**

During the quarter, as per our records, 70 media records about the Programme activities were released, out of which 32 national, and 38 local.

**Table –VI: Number of Media Records (July-September 2012)**

SN	Media	National	Rivne	Rubizhne	Ivano-Frankivsk	Kirovske	Q 2 <sup>rd</sup> 2012
1	Newspaper	10	1	1		3	<b>15</b>
2	Radio		2	1	10		<b>11</b>
3	TV	6	2	1	12		<b>19</b>
4	Web	16		1	8		<b>25</b>
	<b>Total</b>	<b>32</b>	<b>1</b>	<b>4</b>	<b>30</b>	<b>3</b>	<b>70</b>

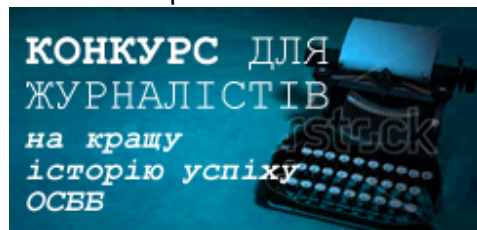
Some of the articles are placed in section "Mass Media about us" <http://msdp.undp.org.ua/pages/p6>

- UNDP/MGSDP in partnership with the MinRegion organised a journalist's competition for the best ACMH success story
- Rivne Partner Municipality created a video about the success of the Municipal Sustainable Development Programme

- Two interaction Fusion maps on results of MGSDP and EDM were created and widely promoted
- The contest of the pictures describing results of UNDP/MGSDP organised among partner municipalities.

**A) UNDP/MGSDP in partnership with the MinRegion Organised a Journalists Competition for the Best ACMH Success Story**

UNDP/MGSDP, in partnership with the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, announced a competition for the best publication dedicated to highlighting success stories of Associations of Co-Owners of Multi-Apartment Houses (ACMH) and successful practices of ACMH support at the local level. Staff and free-lance journalists of all kinds of media (newspapers, television, radio, Internet) were invited to participate in the contest, whose materials on ACMHs were published starting from January 1, 2012 to December 1, 2012.



The applications will be received till December 15, 2012 inclusive. Winners will receive prizes - cameras, recorders, data flash drives, other participants will receive the honorary awards and souvenirs from the UN Office in Ukraine and the MinRegion. Advantage will be given to the stories highlighting successful practices of work of ACMHs in Ukraine. More information is available here <http://msdp.undp.org.ua/news/p220>. 32 materials for the contest were received so far.

**B) Rivne Partner Municipality created a video about the success of the Municipal Sustainable Development Programme**

Rivne partner municipality of UNDP/MGSDP shot a video on internalization of community based approach promoted by the project. Local Municipal Sustainable Development Programme Rivne for 2009-2012 was adopted in Rivne, which is based on community-based approach, the principle of co-financing community projects and sustainable development. This example is a real success of internalization of UNDP/MGSDP approach.

In the video **Volodymyr Khomko**, Rivne Mayor said: *"This is my favorite programme. I think this is the most successful program implemented in the city and I want to say that this year we have allocated UAH 4.7 million. For all municipal utilities, we have allocated UAH 6.6 million. Imagine the scale of this project! 29 community projects were supported which have value in terms of energy and resource efficiency. Unfortunately, this year there were more applicants than funds available, so we will decide how to increase support of this program next year"*. Video can be viewed at the link [http://www.youtube.com/watch?v=EnnhBke\\_M0o&feature=youtu.be](http://www.youtube.com/watch?v=EnnhBke_M0o&feature=youtu.be)

### 2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

**A) Resource Mobilisation and Utilisation by Donor**

In total, the amount of USD 551 thousand was mobilised by end of second quarter for the Programme activities, including USD 150.00 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 290 thousand from SDC and USD 109 thousand USD as national cost-sharing.

**Table - VII: Resource Utilisation during January-September 2012 by donor, USD\***

Nº	Resource Mobilisation and Utilisation	Budget for 2012***	Utilised in Q1st	Utilised in Q2nd	Utilized in Q3nd	Total	Delivery, %
1	Rivne municipality	28437,2	1608,7	3683,8	6964,6	12257,2	43,1
2	Novograd-Volynskiy municipality	841,7				0,0	0,0
3	Kirovske municipality	934,9				0,0	0,0
4	Hola Prystan municipality	3149,3				0,0	0,0
5	Ukrainka municipality	2350,8				0,0	0,0
6	Mohyliv-Podilsky municipality	1471,3				0,0	0,0
7	Novovolynsk municipality	1718,1	179,4			179,4	10,4
8	Mykolayiv municipality	525,7	459,8			459,8	87,5
9	Dolyna municipality	1858,3	506,8	1288,5		1795,4	96,6
10	Saky municipality	8238,3	1121,5		875,2	1996,6	24,2
11	Ivano-Frankivsk municipality	6887,0				0,0	0,0
12	Dzhankoy municipality	14243,1		1226,8	1905,4	3132,2	22,0
13	Kagarlyk municipality	503,3				0,0	0,0
14	Tulchyn municipality	22227,9			2284,0	2284,0	10,3
15	Voznesensk municipality	6440,5			4788,1	4788,1	74,3
16	Rubizhne municipality	6559,0		5725,7		5725,7	87,3
16	Halych municiplaity	1079,7				0,0	0,0
17	Yevpatoria municipality	631,0		146,7		146,7	23,2
18	Kalynivka municipality	348,1	321,9			321,9	
19	Bakhchysaray municipality	622,5	601,9			601,9	96,7
20	UNDP	150000,0	68153,7	5328,7	16295,1	89777,4	59,9
21	SDC	289810,0	16819,4	100962,6	83385,3	201167,3	69,4
22	Norwegian Embassy	2939,1				0,0	0,0
	<b>Total</b>	<b>551816,6</b>	<b>89773,1</b>	<b>118362,7</b>	<b>116497,6</b>	<b>324633,4</b>	<b>58,8</b>

\* GMS costs are included.

\*\* The figure is based on Atlas data available as of 10/10/2012.

\*\*\* Data as of 10/10/2012.

As at the end of the quarter, USD 324,6 thousand was utilised or 58,8 % of delivery of the 2012 budget.



## Chapter THREE

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# LESSONS AND OPPORTUNITIES

**3.1. Taking Stock of the Experience, p. 29**

**3.2. Future Outlook, p. 29**

### 3.1 TAKING STOCK OF THE EXPERIENCE

The experience of cooperation with the stakeholders proves the success of the MGSDP in demonstrating the value of participatory approach and social mobilization at local level. Also, national opportunities for dissemination of Project experience were explored and utilized during the quarter in promoting the vision of the Programme.

A) *The following opportunities* were identified–

- 1) The experience of organising information campaigns in partner municipalities implemented by local SCOs turned out to be very successful. Owing to information campaigns, wide audience was reached, mass media publications produced, variety of communication products elaborated, EDM video and visibility widely disseminated.
- 2) The use of info graphics helped to analyse the strong sides of the Project and also ensured better visibility of the donors. The produced info graphic became popular among local partners.
- 3) The development challenges still to be addressed and perspectives identified in programme implementation, are energy efficiency in multi-apartment buildings and public sector; inter-municipal cooperation, including solid waste management; and e-governance. These directions fully accord with the priorities of the Government of Ukraine and have been highlighted / prioritized by the partner municipalities.
- 4) MGSDP actively applies web-resources and social media for informing partners and stakeholders about Project results. These instruments proved to be effective in delivering information to wider target audience.
- 5) Owing to continued training, provided by MGSDP, MSU personnel and local authorities generated substantial experience and capacity and can act as resource persons in area of community-based approach. They have been engaged in various national policy events as experts and consultants this year.
- 6) MGSDP generated a great amount of success stories which can be valuable for promoting national reform of housing and municipal economy. The Ministry of Regional Development, Construction and Housing and Municipal Economy shows willingness to disseminate and promote MGSDP experience.

B) *Some challenges* still occur in process of Programme implementation, especially with regard to the following –

- Lack of Projects` resources for supporting local community SD projects in partner municipalities.
- Global tendency of donors to work by their own, rather than through the UNDP.
- There is still a competition among the donors to better position themselves and the results of their activities, which results in stronger competition for the financial resources.
- Still many Ukrainian Municipalities experience lack of budget resources for the implementation of development projects, especially of soft nature (e-governance, crowd sourcing etc).
- Pending local self-government reform does not allow local authorities to fully manage and sustain local sustainable development.

### 3.2. FUTURE OUTLOOK

In the end of 2012 the Programme will focus on the following activities:

- Finalise approval of 2 educational programmes for house managers with the Ministry of Education, Science, Youth and Sports in Ukraine.
- Finalize 2 policy papers on LSG and support their wide discussion by relevant central government authorities;
- Finalize the municipal projects on innovative LSG practices and document the lessons learned for wider replication;
- Support the social innovation (crowd sourcing) project for 1 municipality;

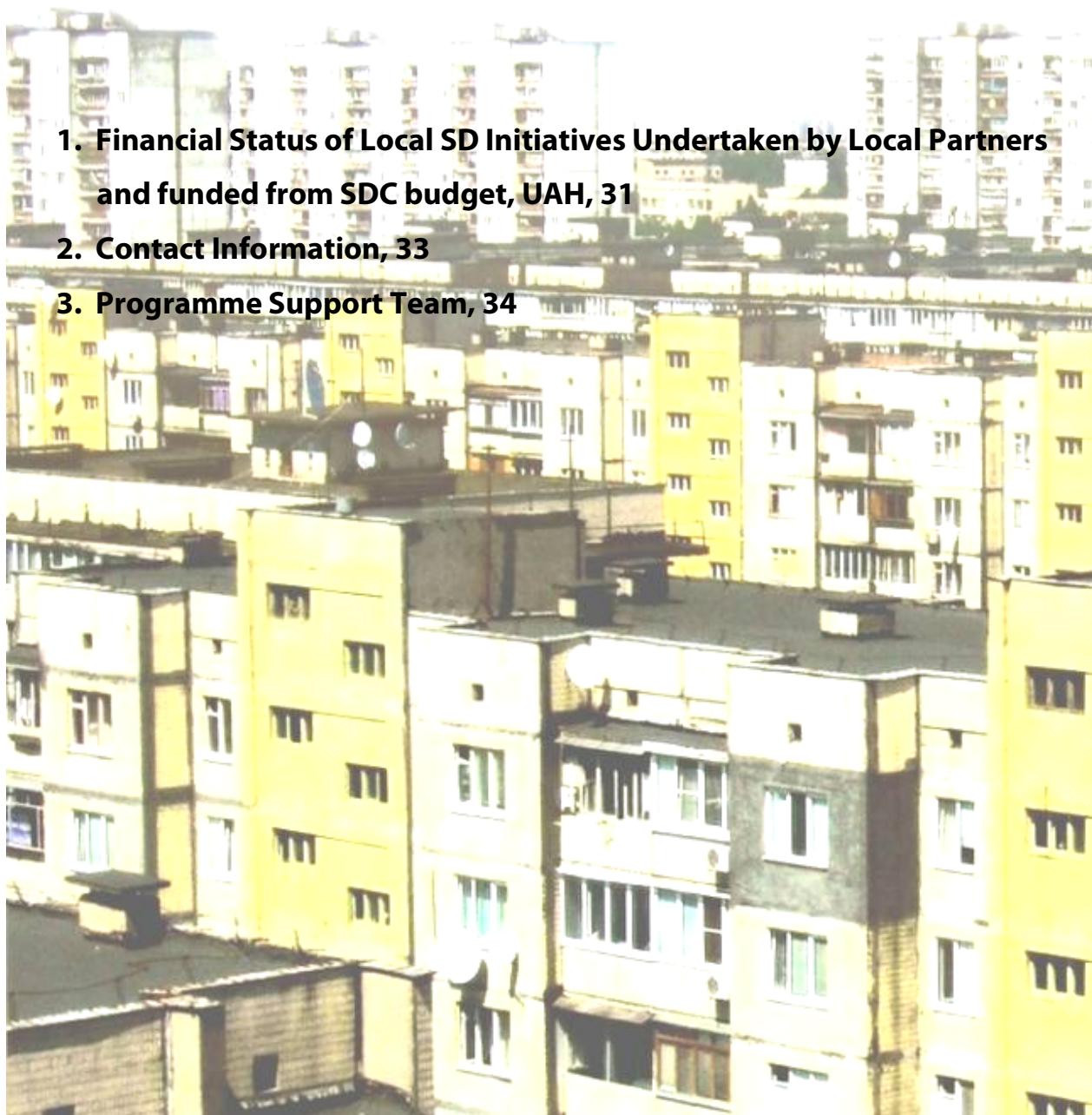
- Support the Ministry to discuss Municipal and Housing Reform of Ukraine at annual public hearings "Kommuntekh-2012";
- Conduct NFPM Meeting and final project conclusive event;
- Based on the results of NFPM Meeting disseminate recommendations to MGSDP partners;
- Consider supporting e-governance project on introducing online services for citizens in Lviv;
- Start elaboration of the new Project Document for 2013 and its approval by the LPAC Meeting of UNDP.

# ANNEXTURE

**1. Financial Status of Local SD Initiatives Undertaken by Local Partners  
and funded from SDC budget, UAH, 31**

**2. Contact Information, 33**

**3. Programme Support Team, 34**



### Annex – I: Financial Status of Local SD Initiatives Undertaken by Local Partners and funded from SDC budget, UAH

##	Purpose	Number of Transactions in 2012	Total amount paid by end of Q3rd 2012 by cost-sharing of		Total amount due for future payment by cost-sharing of		Status of project completion (%)
			SDC Fund	Municipality	SDC Fund	Municipality	
<b>2009</b>							
<b>1,0</b>	<b>Kirovske</b>						
1.1	ACMH "Lenina"		10800,0	16200,0	1200,0	1800,0	0,9
1.2	Kirovske Municipality**		52500,0		7000,0		0,9
1.3	ACMH "Molodizhny 10"		2052,0	3078,0	11628,0	17442,0	0,2
1.4	ACMH "Girnyatsky 2"		13770,0	13770,0	1530,0	1530,0	0,2
<b>3</b>	<b>Novograd-Volynsky</b>						
3.1	ACMH "Zviagel"		54000,0	54000,0	6000,0	6000,0	0,9
<b>2010</b>							
<b>1</b>	<b>Mykolaiv</b>						
1.1	ACMH "ZELENY BARVINOK"	1,0	18511,2	34377,9			1,0
1.2	ACMH "VEKTOR"		42528,5	78981,4	4725,4	8775,7	0,9
<b>2</b>	<b>Dolyna</b>						
2.1	ACMH "OBLISKY-ZATYSHOK"	1,0	78920,1	96457,9			1,0
2.2	ACMH "KASHTAN NA OBLISKAH"	1,0	31081,9	37989,1			1,0
2.3	CO "Pikluvalna rada of kindergarten "Zolota Rybka"		85252,5	104197,5	12189,6	14898,4	0,9
<b>3</b>	<b>Lviv</b>						
3.1	LVIV MUNICIPALITY**		33982,5				1,0
<b>4</b>	<b>Saky*</b>						
4.1	ACMH "LAD"	1,0	786,5	9612,9			1,0
4.2	ACMH "SOGLASIE"	1,0	7423,8	72885,2			1,0
<b>2011</b>							
<b>1,0</b>	<b>Dolyna</b>						
1.1	ACMH "Zatyshna oselya na Nezalezhnosti 2"		17234,6	25852,0	1915,0	2872,4	0,9
1.2	ACMH "Poshtatochka"		3349,6	5024,4	18981,2	28471,8	0,2
<b>2</b>	<b>Dzhankoy</b>						
2.1	CSO "Svitliachok"	1,0	63680,0	95520,0			1,0
<b>3</b>	<b>Bakhchysaray</b>						
3.1	CSO "Buratino"	1,0	46478,0	46478,0			1,0
3.2	Bakhchysaray city council (ISO)		4412,4		25003,6		0,2
<b>4</b>	<b>Kalynivka</b>						
4.1	CSO "Maliatko-Kalynivchatko"	1,0	27000,0	27000,0			1,0
<b>5</b>	<b>Rivne</b>						
5.1	ACMH "Orbita-Pivnich"	1,0	27301,8	81905,3			1,0
5.2	ACMH "Galytskogo-4"	1,0	33341,3	100023,8			1,0
5.3	HCC "Budivelnik"	1,0	34858,0	104574,0			1,0



<b>5.4</b>	<b>HCC "Electroaparat-2"</b>	<b>1,0</b>	<b>41650,5</b>	<b>124951,5</b>			<b>1,0</b>
<b>6</b>	<b>Voznesensk</b>						
<b>6.1</b>	ACMH "Nova Doba"		43134,9	100648,2	4792,8	11183,1	0,9
<b>6.2</b>	<b>Voznesensk city council</b>	<b>2,0</b>	<b>99400,0</b>				<b>1,0</b>
<b>7</b>	<b>Tulchyn</b>						
<b>7.1</b>	<b>Tulchyn city council</b>	<b>1,0</b>	<b>60000,0</b>				<b>1,0</b>
<b>8</b>	<b>Rubizhne</b>						
<b>8.1</b>	PUBLIC ORGANIZATION "GROMADSKA ORGANIZATSIJA RUBIZHANSKOI ZAGALNOOSVITNOI SHKOLY I-III STUPENIV NO 3 "KRAPELKA SHCHASTIA"	<b>2,0</b>	29808,0	44712,0	3312,0	4968,0	0,9
<b>9</b>	<b>Yevpatoriya</b>						
<b>9.1</b>	Fellowship of co-owners of 36 apartment house "Merkuriy"	<b>1,0</b>	9331,2	11404,8			1,0
<b>9.2</b>	ACMH "Budivelnyk"		23352,3	28541,7	2594,7	3171,3	0,9
<b>10</b>	<b>Novovolynsk</b>						
<b>10.1</b>	<b>FACMHs "Zhovtneve"</b>	<b>1,0</b>	<b>9287,2</b>	<b>13930,8</b>			<b>1,0</b>
<b>2012</b>							
<b>1</b>	<b>Voznesensk</b>						
<b>1.1</b>	Association of co-owners of multiapartment house "Sukhomlynskogo"				12486,0	37458,0	0,0
<b>1.2</b>	Voznesensk City Council	<b>1,0</b>	15362,3		87052,8		0,2
<b>2</b>	<b>Dzhankoy</b>						
<b>2.1</b>	CSO "Kirovets"				53856,3	100018,8	0,0
<b>3</b>	<b>Yevpatoriya</b>						
<b>3.1</b>	Association of co-owners of multiapartment house "Sanatorska, 8/11"				35200,0	52800,0	0,0
<b>3.2</b>	Association of co-owners of multiapartment house "Serpen 14-16"				22898,4	34347,6	0,0
<b>3.3</b>	Association of co-owners of multiapartment house "Promin"				19366,0	29049,0	0,0
<b>Total</b>			<b>431609,0</b>	<b>521549,8</b>	<b>44273,0</b>	<b>50446,1</b>	<b>0,9</b>
		<b>20,0</b>					

\*The 1st and 2nd tranches were paid from CIDA funds.

\*\* 1st tranche, part of the 2nd and 3rd one were paid from 00012.

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Iryna Hudz'

**Kirovske**

Serhiy Polyusyuk

**Kagarlyk**

Lyubov Pavlenko

**Hola Prystan'**

Nina Shamanska

Anna Sergeeva

**Voznesensk**

Oleksander Zayika

Yulia Gurtova

**Ukrayinka**

Oksana Kyrylyuk

**Novovolynsk**

Olena Shapoval

**Lviv**

Natalia Mikhnova

**Rubizhne**

Iryna Bozhych

**Dolyna**

Oleksandr Kizyma

Serhiy Harhat

**Tul'chyn**

Oleksandr Mel'nyk

**Kalynivka**

Markarova Iryna

**Saky**

Sergiy Gnatyuk

Iryna Dorogun

**Backchysaray**

Ali Abdulayev

**Scholokino**

Nina Pustovetova

**Nyzhnegorskiy**

Yuriy Azarenko

**Zuya**

Kyrylenko Svitlana

Gennadiy

**Krasnogvardiyske**

Semaschko

**Pervomayske**

Romash Galyna

**Yevpatoria**

Oleksandr Julay

**Novoozerne**

Sidelnykova Nataliya

**Designation**

Project Manager (April 2008 – to date)

Governance and Sustainable Development Officer (June 2008 – to date)

Monitoring and Communication Officer (July 2008 – to date)

Quality Management Officer (April 2006 – September 2008)

Local development Specialist (August 2009 – to date)

Financial Assistant (September 2009 – to date)

Administrative Assistant (September 2009 – to date)

Driver (May 2004 – to date)

**Designation**

Municipal Project Coordinator (Apr 2004 – to date)

Community Mobiliser (Jun 2004 – to date)

Municipal Project Coordinator (Feb 2006 – to date)

Community Mobiliser (Jun 2004 – to date)

Municipal Project Coordinator

Municipal Project Coordinator (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Municipal Project Coordinator (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Municipal Project Coordinator (Nov 2005 – to date)

Municipal Project Coordinator (Mar 2006 – to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (June 2006 – to date)

Community Mobiliser (June 2006 – to date)

Municipal Project Coordinator (August 2006 – to date)

Community Mobiliser (December 2007 – to date)

Municipal Project Coordinator (2011-to date )

Municipal Project Coordinator (2011-to date)

Municipal Project Coordinator (2010-to date)

Municipal Project Coordinator (Mar 2007– to date)

Municipal Project Coordinator (June 2007– to date)

Community Mobiliser (June 2007– to date)

Municipal Project Coordinator (August 2007– to date)

Municipal Project Coordinator (September 2007 – to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (December 2007 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (2011 – to date)

### City Councils- Local Partners

#### Backchysaray

Municipal Project Coordinator (MPC) :

Ali Abdullayev Fahriyevych  
Address: 98400, Backchysaray,  
14 Simferopolska St.,  
Tel.: (06554) 4-04-61,  
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<http://backhchisaray.zxq.net/>

#### Vinnitsya

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59 Soborna St., of. 503  
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#### Voznesensk, Mykolaiv region.

MPC:  
Alexander Zaika  
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#### Galych, Ivano-Frankivsk Region.

MPC: Stefunko Oksana  
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#### Hola Prystan, Kherson Region.

MPC: Shamanska Nina  
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Phone.: (05539) 2-69-79,  
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#### Dzhankoy, Crimea

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#### Dolyna, Ivano-Frankivsk Region.

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#### Yevpatoria, Crimea

MPC: Oleksandr Julay  
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#### Zhytomyr

MPC: Borys Paholyuk  
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#### Zuya, Crimea

MPC: Kyrylenko Svitlana  
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Zuya, 64 Shoseyna St., 64 Tel.: (06 559) 2-61-30,  
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#### Ivano-Frankivsk

MPC: Bogdan Bilyk  
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26 Dniestrovska St.  
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#### Kagarlyk, Kyiv Region

MPC: Lyubov Pavlenko  
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#### Kalynivka, Vinnitsya Region.

MPC: Schov Olexandr  
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#### Kirovske, Donetsk Region

MPC: Sergiy Polysyuk  
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#### Krasnogvardiske, Crimea

Address: 97 000, Crimea, Krasnogvardeiskoye  
Sovietska 3 St.,  
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#### Lviv

MPC: Mihnova Natalia  
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#### Mykolayiv

MPC: Ivan Bohoslavets  
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7 Admiral Makarov St.,  
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E-mail: departament\_nik@mail.ru  
<http://www.gorsovmet.mk.ua>

#### Mogyliiv-Podilskiy, Vinnitsa region

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6 / 16 Shevchenko Sq.,  
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#### Nyzhn'ohirs'kyi, Crimea

Address: 97 100, Nizhnogirskiy, 8-a School, Tel.: (06 557)  
5-83-03,  
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#### Novovolynsk, Volyn region.

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27 Druzhby Avenue,  
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#### Novograd Volyn, Zhytomyr Region.

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**Novoozerne, Crimea**

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Tel.: (06569) 4-60-28,  
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**Pervomayske, Crimea**

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**Rivne**

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petr.vahnyuk@mail.ru  
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**Rubizhne, Luhansk Region**

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2 Lenina St., of. 489  
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**Saky, Crimea**

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Tel.: (06 536) 2-55-90  
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**Tulchyn, Vinnitsa region.**

MPC: Olexandr S. Ovcharuk  
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1 Lenina St., of. 114  
Tel.: (04335) 2-28-99,  
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**Ukrayinka, Kyiv Region**

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**Scholokino, Crimea**

MPC: Nina Pustovetova  
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